



SERVICE INFORMATION LETTER

25_005

Recipients:	All Markets
Release date :	May 15 th , 2025
Update Purpose :	First release
Object :	Handling of Block (8B) after VU Field Flash

This Service Information Letter addresses Field report related to SIL24_006 VU Field flash procedure. It was submitted to STA.

Initial reports for SE5000 Smart 2 field flash to the new software Rev F SWID 2424 highlighted potential issues with the data presented in the block (8B), which is manufacturer specific. Block (8B) is not defined in Annex 1C.

As presented in SIL24_006, at the end of the Field Flash procedure, the Tachograph will log 2 new calibration blocks (8A) & (8B):

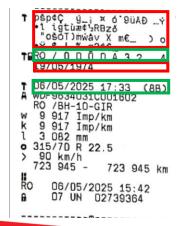


As indicated in SIL24_006 revision D, block (8B) may differ from block (8A):

- 1. the Odometer may be rounded up when block (8B) is created. So, a difference of +1 km in block (8B) must be considered as normal.
- 2. the GNSS Fix timestamp for block (8B) may be out of sync. You can disregard this as long as the timestamps next to block (8A) and (8B) match or are within 2 minutes from each other's.

Additionally, please note you may also face Workshop Card discrepancies in block (8B):

Workshop card details are showing odd characters, and workshop card expiry date is incorrect. Provided the card number is correct, and the block (8B) timestamp is within 1 minute of the block (8A) timestamp, this can be ignored and the truck released **without further actions**.



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